

Junior Application Support Engineer

Job Description:

Schmersal USA, a leader in the design and manufacture of machine safeguarding products and systems is currently looking to fill an Application Engineer role in our Hawthorne, NY office. The successful candidates will work primarily to provide accurate and timely technical support to customers and ensure that an excellent standard of service and customer satisfaction are maintained by performing the following duties.

Essential daily duties include, but are not limited to the following:

- Provide technical support for electrical safety systems.
- Provide product support to inside office staff and outside clients. General types of components include:
 - Machine guarding safety components
 - Keyed interlock switches (with and without solenoid-locking)
 - Emergency Cable-pull switches
 - Hinged safety interlock switches
 - Safety-rated limit switches
 - Coded magnetic and electronic-based safety sensors
 - Safety controllers and safety PLC
- Perform product training and other assistance to customers.
- Assist with application conditions, safety control categories, and control reliability requirements.
- Troubleshooting existing customer applications as well as evaluating warranty concerns.

Qualifications:

- Associates Degree (ASEE) in Electrical Engineering (minimum), Bachelor of Science (BSEE) preferred
- Must have strong knowledge of electrical principles, basic knowledge of electrical and electro-mechanical equipment, as well as an understanding of electrical circuitry, switches, sensors, etc.
- Ability to learn new business operating systems- SAP and CRM tools
- Excellent communication skills – verbal and written
- Proficient in the use of Microsoft Office: Word, Excel, Outlook, PowerPoint, Teams
- A high commitment to customer satisfaction

This is an entry level position, perfect for recent graduates. It is a full-time position in our main office in Hawthorne, NY, local candidates only. Our standard office hours are 8:30 am to 4:45 pm, Monday through Friday.

Schmersal is an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran or disability status.

Schmersal is a safety industry leader with 75 years' experience in the design and manufacture of machine safety products, industrial switches, position sensors, and control accessories for a wide variety of applications focusing on ways to protect machinery operators and maintenance personnel from recognized hazards in compliance with current local and international standards, without compromising productivity.

If you would like to join our growing team, please forward your resume to Dawn Etta, Senior Applications Engineer at detta@schmersal.com